

Please retain this page for your records



**WELCOME TO BRIDGEWATER HEALTH SUPPLIES LLC!**

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On behalf of everyone here at Bridgewater Health Supplies, we want to say thank you for allowing us to provide you with your medical supplies and equipment. We truly hope that you enjoy the equipment we have provided and we believe it will greatly improve your quality of life.

We are committed to providing only the highest quality products, service and support to our patient clients, while always being mindful of expenses. So, in keeping with this commitment and in order to potentially minimize out-of-pocket expenses, **please notify us of any additional insurance coverage you may have.** In addition, **if you plan to change your insurance at any time, please notify us immediately** to ensure your coverage is not interrupted or canceled and you are not held financially responsible. Keeping us informed helps us maximize your savings and reduce your out-of-pocket responsibilities. If there is anything additional that we can assist you with, or you need to update any information (address or insurance changes), please give us a call.

Once again, thank you so much for your business and if there is anything else we can assist you with or if you have any questions at all, don't hesitate to contact us at **888-763-5611**.

It is our pleasure serving you,

**The Bridgewater Health Supplies Team**

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**RETURN POLICY**

No returns will be allowed on items that have been opened. All other unopened items must be returned within 30-days of receipt. Item(s) returned beyond the 30-day period will be addressed on an individual basis and will need to be approved by management. If you need to exchange an item due to incorrect size, please contact us. Call us if you have any questions, concerns or need to contact us for any reason.

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**BRIDGEWATER HEALTH SUPPLIES LLC - QUESTIONS AND REMINDER INFORMATION**

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**YOU HAVE QUESTIONS - WE HAVE ANSWERS!**

**We make it EASY to learn about your Continuous Glucose Monitor.**

It is our intent to make sure that every Type I and Type II diabetic patient who receives a Continuous Glucose Monitor (CGM) system understands how to properly use it - and how to maximize the tremendous benefits they provide. That is why we developed the CGM101 instructional resource webpage and CGM Support Team. These resources are FREE and EASY for all diabetics who receive their CGM supplies from us.

Visit [cgm101.com](http://cgm101.com) or call the CGM Support Team for help with:

- Initial setup
- Product use
- Sensor application
- Setting/using alarms
- Tips and tricks
- User guides and tutorials



**Watch CGM help videos at: [www.cgm101.com](http://www.cgm101.com)**

**Talk to a CGM specialist at: 888.763.5611**

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**THINKING ABOUT CHANGING INSURANCE - READ THIS FIRST!**

**Changing insurance can cause you to lose your CGM coverage.**

Your current insurance plan covers your monthly CGM supplies with Bridgewater Health Supplies. If you decide to change your policy, we cannot guarantee continued service. In fact, if you change your policy without notice to Bridgewater, you may actually be liable for any unpaid claims. However, you may be able to change plans without losing this great coverage!

With a simple phone call our Bridgewater insurance experts can help advise you on which insurance carriers and plans we can process on your behalf which would allow you to continue receiving your monthly CGM supplies without interruption.

**Let Bridgewater help you maintain your monthly CGM supply coverage.**

**Talk to an insurance expert at: 888.763.5611**